

Brampton Brick Limited Response to COVID-19

March 17, 2020

To Whom it May Concern,

Over the past several weeks, we have been learning about coronavirus (COVID-19), its effects on the global community, and the communities in which we live and do business. At Brampton Brick Limited, the health and safety of our customers, partners and employees are our foremost concern. We are closely following recommendations by the WHO other Canadian and American health authorities to do our part in helping to minimize the risk of the virus spreading.

Taking care of our customers remains a priority for us, and it is our intent to ensure minimal disruption to day-to-day business as our customers are at the center of everything we do here at Brampton Brick. For the duration of the period where COVID-19 remains a threat, we have implemented the following protocols aimed to ensure both your safety and that of our employees:

- Additional communication regarding health safety measures
- Limiting face to face interaction
- Enhanced cleaning and sanitizing of high contact areas
- Increased phone, e-mail, and online communications

We ask that anyone who feels sick, experience cold or flu-like symptoms, or have been in contact with someone diagnosed with COVID-19 please forgo visiting our locations. We have also implemented policies for employees who might be feeling unwell, in order to protect them and our customers. If we all work together to protect each other, then we are doing our part for our community.

As always, and for your increased convenience during this period, we accept orders by phone and by e-mail.

In Canada

MASONRY 1.800.GO.BRICK (462-7425) / masonryservice@bramptonbrick.com

LANDSCAPE 1.800.709.OAKS (6257) / landscapeservice@oakspavers.com

In the USA

MASONRY 1.844.GO.BRICK (462-7425) / usamasonryservice@bramptonbrick.com

LANDSCAPE 1.800.876.OAKS (6257) / serviceusa@oakspavers.com

Additional information on COVID-19 is available [online from the World Health Organization](#).

Feel free to contact your sales representative directly anytime, should you have any questions or concerns regarding this important statement and how our business together is being impacted. Understanding that this is one of the most historic events of our lifetimes, we want you to know that we are with you and your families as we navigate through this unprecedented situation.

Brampton Brick will continue to monitor the COVID-19 situation, and will actively follow the guidance and safety recommendations of the Public Health Agency of Canada and the CDC.

On behalf of Everyone at Brampton Brick Limited, thank you for your ongoing understanding during this time and stay safe.

