

IMPORTANT UPDATE: Hours of Operation

April 8, 2020

To Whom it May Concern,

Effective immediately and until further notice, our distribution and customer service hours of operation have changed as noted below.

Store/Customer Service Hours Monday to Friday

Brampton, Brockville, Hillsdale, Kingston, Markham:

8:00 a.m. to 4:00 p.m.

Cambridge:

7:30 a.m. to 4:00 p.m.

Farmersburg:

- Office: 7:00 a.m. to 5:00 p.m.
- Shipping: 7:00 a.m. to 3:30 p.m. for van loads & 7:00 a.m. to 4:00 p.m. for flatbed loads

Outside Carriers:

Last loading time 3:00 p.m.

Note: Boisbriand and Wixom facilities are closed in accordance with current government regulations.

All showrooms remain closed to the public.

Just a friendly reminder that all customers are asked to please contact our customer service desk at the local Brampton Brick / Oaks site to book an appointment time, 24 hours in advance of picking up product. Details regarding the product and quantities to be picked up, will allow our service desk to enter the order in advance and pre-stage the product for pick up to expedite your orders, and reduce close contact.

As always, and for your increased convenience during this period, you can reach us by phone and by e-mail:

In Canada

MASONRY 1.800.GO.BRICK (462-7425) / masonryservice@bramptonbrick.com

LANDSCAPE 1.800.709.OAKS (6257) / landscapeservice@oakspavers.com

In the USA

MASONRY 1.844.GO.BRICK (462-7425) / usamasonryservice@bramptonbrick.com

LANDSCAPE 1.800.876.OAKS (6257) / serviceusa@oakspavers.com

The safety of our customers, employees and communities continues to a top priority at Brampton Brick.

We will continue to monitor the COVID-19 situation and will actively follow the government regulations and the guidance and safety recommendations of the Public Health Agency of Canada and the CDC to help contain the spread of COVID-19.

On behalf of Everyone at Brampton Brick Limited,
thank you for your ongoing understanding during this time and stay safe.

